



Willowbrook Hospice

Every Contact Counts

Spring/Summer 2026

www.willowbrook.org.uk



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WELCOME TO THE SPRING / SUMMER
EDITION OF YOUR

Willowbrook Newsletter



We hope that you enjoy this Summer newsletter and that it helps you to tell the Willowbrook story to your family, friends, work colleagues and wider community. Caring and supporting each other through difficult times is at the heart of what we do at the hospice and this newsletter allows us to share inspiring stories, support our hospice community, and help make every contact count.

Hospice care is about more than medical support - it's about compassion, dignity, and connection. Each day, we are privileged to support patients and their families to enjoy special moments and create valued memories. We would not be able to do this without your help and support - thank you.

Following some changes we now have two new members of our Executive Leadership Team. Simon O'Leary joined the hospice in October last year as Executive Director of Corporate Services, bringing over 25 year's experience in fundraising, management and strategic leadership. Dr Kate Campbell, who has been with us for over a decade, has stepped up into the role of Executive Medical Director, and will ensure that we continue to provide excellent and compassionate care for all our patients.

We hope you enjoy this newsletter and thank you again for helping to make every contact count.

Lynda Finney
Executive Clinical Director

Simon O'Leary
Executive Director of Clinical Services

Dr Kate Campbell
Executive Medical Director



For more information on how you can help Willowbrook Hospice, please visit www.willowbrook.org.uk

Registered charity no. 1020240



This magazine has been printed on carbon balanced paper. (CBP006693)
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A PLACE OF LOVE, NOT JUST LOSS

Jade's Story

My Dad, Paul, came into Willowbrook Hospice as an inpatient at the start of November 2025 after spending three weeks at Whiston Hospital. When the Macmillan Cancer Support nurses first suggested the hospice, he was reluctant. Like many people, he thought it would be a scary place based on things he had heard.

As a family, we reassured him that it would be the best place for him to receive care for his COPD. Thankfully, he agreed - and the moment he arrived, he immediately felt at ease.

I spent as much time with him as I could. December was difficult to juggle with children at home, but I was grateful I could split my time between them and my Dad. The support from the team was incredible. The staff were amazing and always listened to me as a daughter, especially when I noticed small changes in Dad and raised concerns.

Even the catering team made a difference. When I needed a break in the café, they were always there with a kind word or simply to listen. They do so much more than provide food - they provide comfort.



Over time, the staff began to feel like family, I can't just name one, because they were all truly fantastic with us all, the dignity and compassion shown to my dad is something I will never forget.

Dad's original wish had been to die at home, as he didn't want to come to Willowbrook at first. But I know he was glad he spent his final three months there. People often think hospices are frightening places or only for cancer patients, but that isn't the case. I met other families there and we supported each other through such a difficult time.

Before this experience I didn't realise how much Willowbrook relies on fundraising. Now I do, and I'm determined to give something back. I have signed up to do a skydive in Dad's memory - he was so strong and brave, and when people tell me I can't do it, it just makes me want to prove that I can.

Jade



MEET WARD SISTER

Debbie Jones

My name is Debbie, and I'm proud to be Ward Sister at Willowbrook Hospice - a place that has become a truly meaningful part of my life since I joined in July 2024. What began as a workplace has grown into something much more, shaping me both professionally and personally.

Working in a hospice is incredibly special. Each day, I have the privilege of supporting patients and their families through some of the most challenging moments they will ever face. Everything we do is rooted in compassion, dignity and respect - values that I hold very close to my heart.

As a hospice, we rely heavily on the generosity of our supporters to continue providing this level of care. I understand how challenging fundraising can be, particularly in today's climate, but it remains absolutely vital to everything we do.

That's why I've decided to step outside my comfort zone and take part in Willowbrook's Strictly Glitter Ball. It's not something I ever imagined myself doing, but I wanted to give back in a meaningful way and support a place that means so much to me. I'm both excited and a little nervous about the challenge ahead - but I know it's all for a truly wonderful cause.

Debbie



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HOSPICE NEWS

Hospice Improvements Update

In response to the worsening financial situation that many hospices across the country face, in Summer 2025 NHS England made an emergency grant payment to all hospices in England.

ROOF IMPROVEMENTS

We have carried out a range of improvements to our roof, guttering and windows that will fix long standing leaks, and improve the performance and efficiency of our solar panels that will help us reduce our energy bills and reduce our carbon footprint.

HEATING AND HOT WATER UPGRADE

Our 30-year-old boiler room is being fully refurbished with new boilers, a calorifier, booster pumps, and a modern control system. This investment in our infrastructure will significantly reduce our annual energy bills and ensure that our heating and hot water systems are reliable for another 30 years!



Self Care for Staff

We're delighted to welcome Emma from Time for Me, who has been visiting Willowbrook Hospice once a month to offer free treatments to our staff.

Emma was inspired to give back after her grandmother was cared for at Willowbrook 10 years ago. Her generous massages create a calm, relaxing space where our team can take a well-deserved moment for themselves.

Wellbeing is vital for our staff, and Emma's thoughtful gesture is a wonderful reminder of the power of care and compassion – not just for patients, but for the amazing team who care for them every day.

Hospice Open Day

In November 2025, we were delighted to host our very first Open Day, warmly welcoming members of our community to Willowbrook Hospice.

The event provided a wonderful opportunity for visitors to learn more about the wide range of services we offer, meet members of our dedicated team, and explore our facilities in a relaxed and friendly environment.

It was a fantastic occasion to raise awareness of the care and support we provide, while also strengthening our connection with the local community. We were truly encouraged by the positive response and the interest shown in our work.

Following on from the success of last year's event, we would like to invite you to join us at our next Open Day which is taking place on Thursday 2nd July. There will be two sessions, 10.00am – 12.00noon and 1.00pm – 3.30pm. **No need to book, just turn up!**



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Volunteering

From volunteer to staff member

We're thrilled to share the story of Karen, one of our amazing volunteers who has become an invaluable part of the Willowbrook family.

Earlier this year, Karen, who previously ran her own successful beauty therapy and massage business, saw a Facebook post asking for volunteers. Inspired, she joined our Outreach team, giving hand massages, leading guided meditation, and spending time getting to know our patients.

Karen says: "I was so nervous when I started as I had never worked in a hospice environment before. Everyone made me feel so welcome and the team were so helpful and friendly. I would say to anyone thinking of volunteering to just do it! Whether you are a bit lost, need some company, or just want to give something back to a wonderful cause, just volunteer at Willowbrook! It is brilliant!"



Willowbrook Hospice Volunteer & Staff Awards 2025

We celebrated the dedication and passion of our amazing team, presenting Long Service Awards to 74 individuals – a total of 695 years of service!

For the first time, we also launched the Willowbrook Volunteer Awards, recognising exceptional individuals and teams across four categories, with 19 inspiring nominations highlighting compassion, commitment, and community spirit.

A huge thank you to our sponsors Enviroseal, photographers, presenters, MC, and the Volunteer Hub team for making the evening so special.

To all our volunteers and staff – you are the heart of Willowbrook.



Compassionate Neighbour Story

The Volunteer Hub is proud to shine a spotlight on our Compassionate Neighbour Volunteers, who support people in the community facing isolation or difficult times.

Each week, they offer companionship, help with shopping, or simply a friendly chat over a cup of tea.

Mel has been volunteering for five years and visits Marjorie weekly, helping with shopping and spending quality time together. Their trips to Morrisons have become an important part of Marjorie's routine, giving her a chance to get out, chat, and see familiar faces while caring for her husband, Dudley.

Mel says: "Straight away I could see the difference my visits make. We have a good chat and a laugh each week, and we've built real trust. The support from the Volunteer Hub has been excellent."



VOLUNTEERS NEEDED

We're looking for more volunteers to join the team.

If you enjoy listening and having a chat, this could be a great fit - no special skills needed, just kindness and a little time.

To find out more, contact Ian or Emma at **0151 430 8736** or email help@willowbrookhospice.org.uk.

Fundraising Events

A Year of Incredible Fundraising

Thanks to the amazing support of our community, supporters, and sponsors, this year has been nothing short of extraordinary.

Together, we've raised over **£107,000** to support vital hospice care.

Our festive events brought both joy and vital funds:

SANTA DASH – £6,457

CHRISTMAS PUB WALK – NEARLY £3,000

CHRISTMAS SINGALONG BINGO – £1,135

LIVE AT THE TOWN HALL – £1,134



Our events in 2026 so far:

COMEDY NIGHT – £2,492

ST PATRICK'S SINGALONG BINGO – £1,394

YORKSHIRE 3 PEAKS – £12,322

GOLF DAY – £8,000



STRICTLY GLITTER BALL 2025 stole the spotlight, raising an incredible **£56,700** – our biggest event of the year!



ONE NIGHT ONLY wowed audiences and brought in **£21,011**



Willowbrook Ladies Committee

The Willowbrook Ladies Committee raised an outstanding **£19,067** in 2025 through events including a luncheon and afternoon tea. There's something really special about what the Willowbrook Hospice Ladies Committee achieves together.

In 2025, they raised an amazing **£19,067** through events like their popular lunch and afternoon tea. Fast forward to Wednesday 18th March 2026, and Knowsley Hall once again played host to this year's Ladies Committee Lunch - an afternoon full of warmth, laughter and generosity.

We're delighted to share that the event raised a fantastic **£18,541**. Together with last year's total, that's over **£37,000** raised across 2025 and 2026 so far - an incredible contribution to supporting our hospice services - not forgetting the many thousands more raised since the Committee first began.

A huge thank you to everyone who supported the event, and especially to the Ladies Committee for their continued dedication over the years - we're so grateful for everything you do. And there's more to come, with the afternoon tea still ahead! Thank you for your support.



Fabulous Fundraisers



The Taylor family, alongside friends and United Utilities colleagues, raised **£1,255** in memory of Alan with a charity walk around Carr Mill Dam.



Nine-year-old Freddie raised **£1,100** in the Steve Prescott Foundation Junior 2k Run, inspired by his family's connection to Willowbrook.



Wendy and Ken Battersby celebrated their Golden Wedding by requesting donations instead of gifts, raising **£450**. Wendy's sister was cared for by Willowbrook in 2017.



UNISON Soul Club donated **£1,570**, contributing to a 14-year total of **£24,000**.

St Helens & District CAMRA donated **£640** following their Festival of Pubs, with support from The Lamb Inn.



Glow for Willow raised **£6,654** through a high-energy dance event organised by NPH Fitness.



A Bridal Story hosted a prom night at Rainhill Hall, raising **£365** through a glamorous evening of fundraising.

The Jems performed at Rainhill Ex Services Club, raising **£1,576** through music, a raffle, and auction.



A fundraising night at The Junction in Rainford raised **£1,130.45**, thanks to community support, live music, and a raffle.



Deryck ran the St Helens 10K in memory of his mum Janet, who worked at Willowbrook as a Health Care Assistant, raising **£910**.

Residents of The Cottages & Crow Lane East raised **£6,438.38** in their final Christmas display, bringing their total to nearly **£50,000**.



The Victoria in Newton-Willows raised **£1,500** at their Family Fun Day.

David Appleton and partners at Fiveways Rifle and Piston Club donated an incredible **£19,000** after the club disbanded, in memory of David's late wife Sandra, who was cared for by Willowbrook.



The Willowbrook Wonders raised **£15,136.41** in 2025 through events including a fashion show, bingo, and the White Ball.



Poppy and Isobel walked 5 miles in memory of their papi Diego, raising an amazing **£1,634**.

Our Chatty Café Project Co-Ordinator, Diane Tabern organised a fashion show that raised over **£1,700** thanks to match funding from Lloyds Bank.



Karl Jaundrill completed a push-up challenge in memory of his brother Ant, raising over **£4,000**.



Lee Guy and Jamie Ryan completed a 26-hour New Year's Day run, raising **£2,112**.



A Warm Welcome to Our New Huyton Value Store

On Thursday 12 February, we opened our new Huyton Village shop – our first value store, with all items priced at £3 or four for £10.

The launch was a great success, with customers queuing ahead of the ribbon-cutting and our first customer invited to officially open the store. Visitors enjoyed goody bags, balloons, cupcakes, and a special appearance from Brookie Bear, who also visited local businesses.

Shop Manager Becky and the team welcomed a fantastic response, and the store is already

trading strongly. Thank you to everyone who supported the opening!

A heartfelt thank you goes to everyone who worked so hard to get the store ready, and to all those who came along to support us on opening day. We're excited to see our new Huyton shop thrive and become part of the community.

Our Shops

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ST MARY'S ARCADE

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0151 541 7806
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Corporate Fundraisers

We are grateful to local businesses who support the hospice by raising funds and awareness.



In 2025, staff from **GXO** in Haydock raised a fantastic **£3,742** taking on a Skydive, Born Survivor and Snowdon! Such an inspiring example of community spirit and partnership. They have also pledged to continue support Willowbrook for this year too!



Huge thanks to **BEAUTY BY HELEN FRENCH, THE FRENCH DRESSER** and **HOUGHWOOD GOLF** for a fantastic evening supporting Willowbrook Hospice on 28th April. Guests enjoyed a fashion show and Clarins beauty session, raising an incredible **£1,520** to support local hospice care.



Huge thank you to the amazing team at **SPECSAVERS** St Helens. Through their Christmas Jumper Day and a staff raffle, they raised a fantastic **£164** for Willowbrook Hospice.



We're so grateful to **ST HELENS COUNCIL** for nominating Willowbrook Hospice to receive a generous **£300** donation from **YPO AND CORONA ENERGY**.



CHAPELHOUSE MOTOR GROUP asked their customers to nominate a charity of their choice to receive a share of the community funds, Willowbrook was chosen as one of a few worthy causes across the region and received a total of **£4,000!**



A team of nine amazing supporters from **AMAZON MAN8 HAYDOCK** took on the challenge of walking across the North Yorkshire Moors, they said supporting Willowbrook was a natural choice for the team. So far raising **£530**, with plans to continue more fundraising over the year.

Willowbrook Hospice was proud to be named **CHARITY OF THE YEAR** at the St Helens Borough Business Awards. The event was a fantastic celebration of local businesses and community spirit. Members of the Willowbrook team were delighted to collect the award, a recognition of the compassion and dedication shown every day to patients and their families. We were also incredibly grateful to receive **£2,374 from the evening's raffle**. Thank you to everyone who donated, to Councillor Seve Gomez-Aspron MBE, and to Acorn Kia for presenting the award.

We were overjoyed to be chosen for a **£500** donation through **LIDL's** Community Fund.



We were delighted to celebrate with Billy Murray and Billy Parkinson from **MURRAYWOOD CONSTRUCTION LTD** during the company's 30th anniversary year. Murraywood supported us throughout the year by sponsoring our Yorkshire 3 Peaks Challenge, entering a team, and donating proceeds from their Birthday Ball raffle and auction. Pictured are Jane and Suzanne from Fundraising with Billy Murray and Billy Parkinson. Thanks to their incredible generosity, an amazing **£12,250** was raised.



Laura, Founder and Managing Director of **MULTIFIT PILATES**, chose Willowbrook as

their charity of the year and donated an incredibly generous **£750**. The funds were raised through raffles, wellness days and community sessions held at her two studios in Rainhill and Eccleston. Laura has also supported the wellbeing of our staff and volunteers by offering regular Pilates sessions at the hospice. A huge thank you to everyone who supported Laura's fundraising efforts - your kindness truly makes a difference.



Huge thanks to **MAXMADE LIMITED** for turning healthy habits into an incredible **£500** for Willowbrook Hospice! The team embraced better eating, more exercise, and weekly weigh-ins, with Director Dave pledging £10 for every pound lost. Their energy, humour, and determination made this challenge a real success!



Lisa from local boutique, **MIRROR MIRROR JEWELLERY AND FASHION** hosted a two glitzy fashion shows in aid of Willowbrook in November 2025 and May 2026, raising an astonishing **£9,173.70** in total!! She is already planning her next one in November!

Our dedicated Corporate Fundraising Contact, **Jane Ball**, works closely with businesses to create meaningful partnerships and fundraising opportunities.

If you are a business interested in supporting Willowbrook Hospice and making a difference, we would love to hear from you. Please contact Jane Ball on **0151 430 8736** or email **janeb@willowbrookhospice.org.uk**



Events Sponsors

Thank you to all of our event sponsors so far for 2026:

Canoe Challenge:



Darts Challenge:



Colour Run:



Singalong Bingo:



Strictly Glitter Ball:



Golf Day:



May and August Skydive:



Summer Open Gardens:



Challenge T-shirts:



Christmas Tree Recycling:



Memory Walk:



Yorkshire Three Peaks Challenge:



Summer Pub Walk:



One Night Only:



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Willowbrook Hospice *Every Contact Counts*



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Upcoming Events



11th July
SUMMER OPEN GARDENS
 Come and have a look around our award winning gardens!



17th July
SUMMER SINGALONG BINGO
 Join us for a night of music, bingo, and big fun.



26th July
PUB WALK
 Enjoy a leisurely walk, calling at six pubs along the way!



29th August
SKY DIVE
 Take the 15,000ft leap to help raise essential funds for Willowbrook!



5th September
EDALE SKYLINE
 A challenging trail in the beautiful Peak District with stunning views.



12th September
BORN SURVIVOR
 Take on the tough obstacle course testing strength, teamwork, and endurance.



7th September
MEMORY WALK
 Walk to remember loved ones whilst raising funds for the hospice.



7th November
ONE NIGHT ONLY
 Singers wanted to bring star power and excitement to the stage!

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 Scan the QR code or visit our website to book.



Celebrating Community Support for the Willowbrook Hospice Lottery

We would like to extend a heartfelt thank you to Paul from *Bespoke Funding Solutions Ltd*, our 2026 Lottery Sponsor.

His generous sponsorship and continued support of Willowbrook Hospice ensures our hospice lottery can continue raising vital funds for patients and families across our community.

This valued partnership helps strengthen one of our most important income streams, enabling us to continue delivering compassionate hospice care when it is needed most. We are incredibly grateful for the difference this support will make throughout the year.

We are also pleased to recognise the local businesses who have recently joined our lottery. Their involvement not only helps sustain this essential fundraising initiative, but also reflects the strength of our local business community. We are proud to showcase and share their support across our social media channels.

By getting involved, businesses are directly helping us continue to provide vital hospice care locally. We would warmly welcome more companies to join us in supporting the Willowbrook Hospice Lottery.



To find out more, contact Jane or Donna on **0151 430 8736** or email lottery@willowbrookhospice.org.uk

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